

INSTALLATION POLICY

Objective:

To ensure a smooth and efficient installation process for our automation products while maintaining high standards of quality and safety.

Scope:

This policy applies to all installations of our automation products and outlines the roles and responsibilities of our tech team, electricians, and carpenters involved in the installation process.

Policy Details:

Role of the Tech Team:

Our tech team will provide comprehensive guidance and support to your electrician and carpenter during the installation process.

They will not perform the physical installation themselves but will ensure that your team is well-informed and equipped to handle the installation.

The tech team will be available for:

Initial consultation and planning.

On-site or remote guidance during the installation process.

Answering any technical questions and troubleshooting issues.

Providing detailed installation instructions and documentation.

Role of the Electrician and Carpenter:

The physical installation of the automation product must be carried out by a qualified electrician and carpenter.

The electrician is responsible for all electrical connections and ensuring they meet local electrical codes and standards.

REGISTERED OFFICE

1306, Shapath - V, Sarkhej - Gandhinagar Hwy, Ahmedabad- 380 015, Gujarat, INDIA



Call: +91 98112 12466 | EMAIL: info@smartigo.com

Web: www.smartigo.com | GST No.: 24ABECS2158M1Z4 | CIN:
U31909GJ2020PTC115626

The carpenter is responsible for any structural modifications, mounting of devices, and ensuring all components are securely and aesthetically installed.

Both professionals must follow the guidelines and instructions provided by our tech team to ensure proper installation and functionality.

If we provide a carpenter or an electrician, there will be an extra charge.

Pre-Installation Requirements:

Before beginning the installation, ensure that all necessary tools, materials, and equipment are available.

Review all installation manuals and documentation provided by our company.

Conduct a site survey to identify any potential challenges or special requirements.

During Installation:

Follow all safety protocols to prevent accidents or damage.

Adhere strictly to the guidelines and instructions provided by our tech team.

Keep the tech team informed of progress and any issues encountered during the installation.

Post-Installation:

Conduct a thorough inspection to ensure that the installation meets all specified requirements.

Test the automation product to verify its functionality and performance.

Report any issues or discrepancies to our tech team immediately.

Ensure that the installation site is clean and free of debris (Garbage).

Support and Troubleshooting:

Our tech team will remain available for a reasonable period post-installation to assist with any troubleshooting or operational issues.

Any further support required beyond this period will be subject to our standard support policies and may incur additional charges.

REGISTERED OFFICE

1306, Shapath - V, Sarkhej - Gandhinagar Hwy, Ahmedabad- 380 015, Gujarat, INDIA



Call: +91 98112 12466 | **EMAIL:** info@smartiqo.com

Web: www.smartiqo.com | **GST No.:** 24ABECS2158M1Z4 | **CIN:**
U31909GJ2020PTC115626



Compliance:

Failure to adhere to this installation policy may result in voiding of the product warranty and may affect the performance and safety of the automation product. It is crucial that all parties involved understand and comply with this policy to ensure a successful installation.

Contact Information:

For any questions or further assistance, please contact our tech support team at:

Phone: 99090 47190/ 99090 47238/ 99090 47191

Email: techsupport@smartiqo.com

Website: <https://smartiqo.com/>

This installation policy is designed to ensure a clear understanding of the roles and responsibilities during the installation process, thereby ensuring a high-quality and efficient installation of our automation products.

REGISTERED OFFICE

1306, Shapath - V, Sarkhej - Gandhinagar Hwy, Ahmedabad- 380 015, Gujarat, INDIA



Call: +91 98112 12466 | **EMAIL:** info@smartiqo.com

Web: www.smartiqo.com | **GST No.:** 24ABECS2158M1Z4 | **CIN:**
U31909GJ2020PTC115626